



Webster-Calhoun
Cooperative Telephone Association

Connections

September 2024

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Our Office will be closed on Monday, September 2nd due to Labor Day.

Carlson Announces Retirement

As we look back on decades of growth, innovation, and community impact, we are honored to celebrate the retirement of our General Manager, Daryl Carlson, who has dedicated 45 years to Webster-Calhoun Cooperative Telephone Association. His remarkable leadership has left an indelible mark on our industry, our organization, and the communities we proudly serve.



Throughout his career the cooperative transformed from a Plain Old Telephone Service (POTS) provider to a state-of-the-art, 100% fiber-to-home internet service provider. This early adoption of Fiber-to-the-Home (FTTH) technology has not only enhanced the quality of life in our service areas but also positioned our cooperative as a leader in the industry. His vision has consistently driven us to embrace innovation and ensure that our members benefit from the best possible service.

Under his watch, our cooperative expanded into CLEC areas, further broadening our reach and impact. He spearheaded the construction of our new office building, providing the space needed to grow our innovative workforce and better serve our communities. Through strategic partnerships with other communications service providers throughout the region, he set us up for success, ensuring that the high-quality products and services we offer could be experienced by more people than ever before.

While it's impossible to precisely quantify his impact on our organization, we know it is profound and far-reaching. As he prepares to step down at the end of the year, transitioning into an advisory role starting January 1, 2025, we take immense pride in the legacy he leaves behind. His contributions have not only secured the cooperative's fiscal health but have also paved the way for the next generation of leadership to build upon his successes.

While we will miss his day-to-day presence, we are excited for him as he looks forward to a well-deserved retirement filled with hunting, fishing, and spending quality time with his grandchildren. The impact Daryl has made on our cooperative, our team, and our communities is immeasurable, and his legacy will continue to inspire us for years to come.



Women in Telecom (WIT)

Marcie Boerner, COO of Webster-Calhoun, along with nearly 40 women leaders from NTCA member companies traveled to Washington, D.C., for the association's Women in Telecom Fly-In event in July. The trip was a chance to not only advocate on behalf of rural broadband providers but also to share ideas with peers from across the country. The day featured discussions with representatives from the FCC, U.S. Department of Agriculture, Congressional staffers, and other key broadband stakeholders. The fly-in also featured a fundraising event for Sen. Amy Klobuchar (D-Minn.), who has worked tirelessly to advance the priorities of NTCA and its members.



Article & Photo Credit: NTCA – The Rural Broadband Association

Wrapping up Parade Season

Badgerfest, Sweet Corn Daze & Old Settlers Day

Marcie Boerner, COO, drove through the Badgerfest parade. Vicki Anderson, Accounting, drove through Rockwell City's Sweet Corn Daze parade. Mindy Roper, Customer Service, drove through the Farnhamville Old Settlers Day parade. Lots of fun activities for the communities took place!



Free Previews for TV Subscribers

We're bringing TV subscribers several Free Previews to enjoy in September!

NFL RedZone – Channel 394 – Sunday, September 8th

Great American Family – Channel 109 – Month of September

Outdoor Channel – Channel 70 – Month of September

Sportsman Channel – Channel 320 – Month of September

Lake City & Gowrie Markets

Meredith and Mindy attended the Lake City Betterment's Market on the Square event at the end of July and the Gowrie Downtown Market in August. The ladies answered questions about Internet, Phone, and TV services available through Webster-Calhoun and encouraged crowd interaction with our "Spin to Win" Prize Wheel. Thanks to all who stopped by our table!

